

**Limited Product Guarantee for the
DuPont™
Automotive Protection Package (APP) Guarantee #**

Vehicle Owner(s) Name(s): _____ Dated Applied: _____

Vehicle Owner's(s') Address: _____ City: _____ State: _____ Zip: _____

Dealership Name: _____

Dealership Address: _____ City: _____ State: _____ Zip: _____

Make: _____ Model: _____ Year: _____ Odometer: _____

Vehicle Identification Number: _____ New _____ Pre-Owned _____ Fabric & Leather Protection
Paint Protection **Cost \$** _____

NOTE TO CALIFORNIA CUSTOMERS: (1) This form is for product registration; (2) Failure to complete and return the form does not diminish your guarantee rights. **ALL OTHER CUSTOMERS:** This form must be completed and returned within 45 days in order to begin your guarantee.

DEFINITIONS: (1) DuPont™ Automotive Protection Package, DuPont™ Paint Protector, DuPont™ Fabric Protector and DuPont™ Leather Protector are the products referred to in this limited product guarantee. (2) Advantage Product Pipeline, Inc. is the guarantor and administrator of this DuPont™ Automotive Protection Package limited product guarantee. (3) Great American Insurance Company is the reimbursement insurer under this DuPont™ Automotive Protection Package limited product guarantee. (4) The Dealership listed above is the seller of the DuPont™ Automotive Protection Package (5) The Consumer is you, the Vehicle Owner(s) listed above. **Obligations of Advantage Product Pipeline, Inc. under this DuPont™ Automotive Protection Package limited product guarantee are insured under a reimbursement insurance policy with Great American Insurance Company.**

GUARANTEE TERMS: Advantage Product Pipeline, Inc. hereby guarantees to the above named Vehicle Owner that any and all portions of a New or Pre-Owned vehicle treated with DuPont™ Automotive Protection Package against defects as described in the *Vehicle Coverage* section below. New Vehicle guarantees will be effective for a period not to exceed five years beginning with the vehicle's original purchase or lease by the above named individual, and will include professional reconditioning, repair, or replacement of the subject surface as described in the Repair Obligations section below. Pre-Owned Vehicle guarantees will be available for a period not to exceed three years from the date of purchase or lease, and are limited to professional reconditioning and for repair only as also described in the Repair Obligations section below. All guarantees will be transferable to one subsequent owner for a period not to exceed one year if not expired at no additional cost. Transferred guarantees will include professional reconditioning only as described in the Repair Obligations section below.

ELIGIBILITY: New vehicles are classified as previously untitled vehicles with no mileage limitations. Pre-Owned Vehicles are classified as any vehicle that has been previously titled with no mileage limitations. RVs, Conversion Vans and Commercial Vehicles are not eligible for any relief under this guarantee.

VEHICLE COVERAGE:

EXTERIOR: Advantage Product Pipeline, Inc. guarantees any and all factory painted exterior surfaces treated with DuPont™ Paint Protector against fading, oxidation, or loss of gloss caused by exposure to elements such as weather induced acid rain, road and sea salts, dust, insects, bird droppings and tree sap. Advantage Product Pipeline, Inc. reserves the right to attempt to remedy any such damages by means of professional reconditioning prior to repairing or repainting any surface.

INTERIOR: Advantage Product Pipeline, Inc. guarantees any and all factory installed interior surfaces treated with DuPont™ Fabric Protector and DuPont™ Leather Protector against stains resulting from normal spills of beverages such as: coffee, tea, soda, and milk. This guarantee also covers stains caused by food products. Treated interior surfaces will be guaranteed against fading, discoloration, or cracking dash caused by exposure to high temperatures. Advantage Product Pipeline, Inc. reserves the right to attempt to remedy any such damages by means of professional reconditioning prior to repairing or replacing any surface.

COVERAGE LIMITATIONS: This guarantee does not cover surfaces with damage that existed prior to the application of DuPont™ Automotive Protection Package or surfaces that are not treatable by DuPont™ Automotive Protection Package (including, but not limited to non glossy paints, steering wheels, foot pedals, seat belts, rawhide leather, etc..) or untreated, repaired or repainted surfaces, or damage resulting from paint defects as deemed by the manufacturer's written notices, or any parts assembled or installed after vehicle left the factory. This guarantee will not apply to damages caused by theft, vandalism, fire, natural catastrophe, collision, road hazards, objects striking vehicle, rust or surface rust, chipping, flaking, cracking or separating paint, rips, tears, burns, or punctures, failure of the vehicle owner to exercise reasonable care, or any damage resulting from misuse or abuse of the vehicle. This guarantee will exclude damages caused by corrosive materials such as acids and bleach. Additionally, this guarantee will not cover stains and/or damage caused by tar, gum, or paint. If stain is caused by dyes or ink, the remedy is limited to a cleaning and professional re-dyeing of affected area. This guarantee further excludes damages that are a result of vehicle manufacturer's defects; modification or alteration of the original manufacturer's finish, or equipment; or any alteration to the factory-installed interior. In addition, any damage to the truck bed floor panel, side panels or tailgate panel that faces the inside of the bed will be excluded. Convertible tops are not covered by this guarantee. Advantage Product Pipeline, Inc. reserves the right to inspect your vehicle regarding any of the above types of acts, conditions, or conduct. Should Advantage Product Pipeline, Inc. discover that your vehicle's defect is due to any of the above acts, conditions, or conduct, this guarantee will be void at the discretion of Advantage Product Pipeline, Inc. Advantage Product Pipeline, Inc. is not responsible for any shipment, travel, or other costs involved with the inspection or repair of your vehicle or damages arising therefrom.

LEGAL RIGHTS NOTICE: EXCEPT AS EXPRESSLY PROVIDED HEREIN, ADVANTAGE PRODUCT PIPELINE, INC. MAKES NO EXPRESS OR IMPLIED GUARANTEE (INCLUDING, WITHOUT LIMITATION, THE GUARANTEES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR ARISING FROM ANY COURSE OF DEALING OR TRADE USAGE) REGARDING THE PRODUCTS AND SERVICES DESCRIBED, OTHER THAN THE GUARANTEES MADE HEREIN. ADVANTAGE PRODUCT PIPELINE, INC. SHALL NOT BE LIABLE FOR SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, EXPENSES ARISING OUT OF THIRD PARTY CLAIMS, LOSS OF USE OF THE VEHICLE, INCONVENIENCE, OR ANY OTHER LOSS), WHETHER OR NOT CAUSED BY OR RESULTING FROM BREACH OF CONTRACT, NEGLIGENCE, OR OTHER WRONGFUL ACT OR OMISSION, EVEN IF IT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. ADVANTAGE PRODUCT PIPELINE, INC. DOES NOT AUTHORIZE ANY PERSON, ENTITY OR FACILITY TO CREATE FOR IT ANY OTHER GUARANTEE OBLIGATION OR LIABILITY IN CONNECTION WITH THIS PRODUCT. Some states do not allow the exclusion or limitation on how long an implied guarantee lasts, so the above limitations or exclusions may not apply to you. In addition, some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This guarantee gives you specific legal rights, and you may also have other rights that vary from state to state.

REGISTRATION: Except California residents, the registration of this guarantee must be submitted by completing the above guarantee registration section, and forwarding the white copy of this document to Advantage Product Pipeline, Inc., Attention: Guarantee Registration Department, P.O. Box 17759, Tampa, FL 33682 within 45 days after the application of DuPont™ Automotive Protection Package. **FAILURE TO COMPLETE AND RETURN THE ABOVE REGISTRATION SECTION WILL VOID THIS GUARANTEE.**

REPAIR OBLIGATIONS: Advantage Product Pipeline, Inc. has the sole discretion in the implementation of repair procedures in accordance with the terms of this guarantee. The obligation of Advantage Product Pipeline, Inc. shall be limited to one repair per damage due to common cause as determined by Advantage Product Pipeline, Inc. Liability assumed by Advantage Product Pipeline, Inc. shall be limited to the cost of repair, not to exceed the current NADA retail value of the vehicle. In the event the cost of the repairs exceed the current NADA retail value of the vehicle, the amount of the current NADA retail value will be paid to the vehicle owner and the guarantee coverage will be terminated.

OWNER REQUIREMENTS: Vehicle owner should maintain the vehicle by frequent vacuuming of interior carpet and upholstery, regular washing of the exterior of the vehicle and by removing any spills or items that could cause permanent damage. It is strongly recommended to follow the procedures for care and maintenance as outlined in the DuPont™ Automotive Protection Package, Care and Maintenance brochure. Failure to report any damage to vehicle within 60 days of the occurrence will relieve Advantage Product Pipeline, Inc. from any and all legal responsibility described under this guarantee.

CLAIMS PROCEDURES: In order to be valid, a claim in connection with a registered guarantee must be submitted in writing during the guarantee period. A claim must also be submitted within 60 days of occurrence or observation of damage. Claims can be submitted by contacting our Customer Service Department at 1-888-227-3093, by visiting www.autoprotection.dupont.com, or by sending a written description of damage along with contact information and guarantee # or VIN to Advantage Product Pipeline, Inc., Attention: Guarantee Claims Department, P.O. Box 17759 Tampa, FL 33682. It is not necessary to send a copy of this guarantee with your claim unless proof of purchase needs validation. Advantage Product Pipeline, Inc. reserves the right to request additional information from the vehicle owner. This agreement is a Protection Product Guarantee in which Advantage Product Pipeline, Inc. is the Product Guarantee Provider. Obligations of Advantage Product Pipeline, Inc. under this limited guarantee are insured under a reimbursement insurance policy with Great American Insurance Company. Should a covered service not be provided by the Advantage Product Pipeline, Inc. before the 61st day after initial claim, you may apply for reimbursement directly with Great American Insurance Company, Premier Lease and Loan Services Division, 49 East 49th Street, Suite 800, Cincinnati, Ohio 45202. Failure to follow these procedures will relieve Advantage Product Pipeline, Inc. and Great American Insurance Company of any and all legal responsibilities with regard to this guarantee

Customer(s) accepts terms of above guarantee: _____ Date: _____

White Copy: Advantage Product Pipeline, Inc. Signature(s)
Yellow Copy: Dealership
Pink Copy: Vehicle Owner

GUARANTEE TRANSFER REGISTRATION

Original Owner Name: _____

Original Owner Address: _____

Date of Sale: _____

Odometer Reading at Time of Sale: _____

Vehicle Identification Number: _____

Signature(s) of original owner (s): _____

Subsequent Owner(s) Name(s): _____

Subsequent Owner(s) Address: _____ City: _____ State: _____ Zip Code: _____

Signature(s) of subsequent owner(s): _____

(I/we accept the terms of this guarantee transfer and fully understand this guarantee is considered a pre-owned guarantee and is limited to professional reconditioning and for repair only as described in the repair obligations section below).

This guarantee is being transferred for a period not to exceed one year from date of purchase or expiration of original guarantee whichever comes first.

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VEHICLE COVERAGE:

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INTERIOR: Advantage Product Pipeline, Inc. guarantees any and all factory installed interior surfaces treated with DuPont™ Fabric Protector and DuPont™ Leather Protector against stains resulting from normal spills of beverages such as: coffee, tea, soda and milk. This guarantee also covers stains caused by food products. Treated interior surfaces will be guaranteed against fading, discoloration, or cracking dash caused by exposure to high temperatures. Advantage Product Pipeline, Inc. limits the transferred guarantee to repair any such damages by means of professional reconditioning only and does not cover replacement of any surface.

COVERAGE LIMITATIONS: This guarantee does not cover surfaces with damage that existed prior to the transfer of this limited product guarantee, or any surfaces that were not treated, or treatable by DuPont™ Automotive Protection Package such as (including, but not limited to, non glossy paints, steering wheels, foot pedals, seat belts, rawhide leather, etc..) or untreated, repaired or repainted surfaces, or damage resulting from paint defects as deemed by the manufacturer's written notices, or any parts assembled or installed after vehicle left the factory. This guarantee will not apply to damages caused by theft vandalism, fire, natural catastrophe, collision, road hazards, objects striking vehicle, rust or surface rust, chipping, flaking, cracking or separating paint, rips, tears, burns, punctures, failure of the vehicle owner to exercise reasonable care, or any damage resulting from misuse or abuse of the vehicle. This guarantee will exclude damages caused by corrosive materials such as acids and bleach. Additionally, this guarantee will not cover stains and or damage caused by tar, gum or paint. If stain is caused by dyes or ink; the remedy is limited to a cleaning and professional re-dyeing of affected area. This guarantee further excludes damages that are a result of vehicle manufacturer's defects, modification or alteration of the original manufacturer's finish, equipment or any alteration to the factory installed interior. In addition, any damage to the truck bed floor panel or side panels or tailgate panel that faces the inside of the bed will be excluded. Convertible tops are not covered under this guarantee. Advantage Product Pipeline, Inc. reserves the right to inspect your vehicle regarding any of the above types of acts, conditions, or conduct. Should Advantage Product Pipeline, Inc. discover that your vehicle's defect is due to any of the above acts, conditions, or conduct, this guarantee will be void at the discretion of Advantage Product Pipeline, Inc. Advantage Product Pipeline, Inc. is not responsible for any shipment, travel, or other costs involved with the inspection or repair of your vehicle or damages arising therefrom.

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REGISTRATION: Except California residents, the registration of this guarantee must be submitted by completing and returning the above guarantee transfer registration to Advantage Product Pipeline, Inc. Please make a copy of this document and send to Advantage Product Pipeline, Inc. Attention: Guarantee Registration Department, P.O. Box 17759, Tampa, FL 33682 within 30 days of the date of sale. **FAILURE TO COMPLETE AND RETURN THE ABOVE REGISTRATION SECTION WILL VOID THIS GUARANTEE.**

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Date: _____

Customer(s) accepts terms of above guarantee _____

Signature(s)