

Transition of Pension Services
Informational Notice- No Action Required

Effective Sept. 13, 2004, the DuPont Pension Payment Service Center is being consolidated as a part of the ***DuPont Connection*** service center. Hewitt Associates who currently administers health and welfare benefits will also be responsible for pension administration including inquiries regarding your pension payment. Consolidation of services under ***DuPont Connection*** and Hewitt will allow better service to participants through more streamlined processes. ***DuPont Connection*** will be the single contact that you need for:

- Health and Welfare Benefits
- Pension
- Pension Payment
- Address Change
- Tax Withholding
- Direct Deposit
- Check Reissue
- Reports of Death

Access to ***DuPont Connection*** will be through the **same toll-free telephone number and web site**. In order to protect privacy and prevent identity theft, you will be required to use your password for all ***DuPont Connection*** interactions. When you first call ***DuPont Connection*** with Hewitt, you will establish your password with a hint to help remember it and immediately will have access. If you contacted ***DuPont Connection*** under Hewitt within the last year, the password that you established for health and welfare benefits will now be used for pension also.

DuPont Connection Phone: **1-800-775-5955**

Representatives available Monday-Friday, 8 am. to 5 pm. Eastern Time

URL: **<http://resources.hewitt.com/dupont>**

We are confident that you will find this change in pension administration to be an enhancement to your benefits resources and helpful to your individual benefit management process.