Program Procedures
The DuPont Refrigerant Management Program (RMP) is available to distributors who currently purchase DuPont refrigerants. Distributors who accept recovered refrigerant at their branches and return the used refrigerant through the Refrigerant Management Program will be designated DuPont Authorized Refrigerant Reclaim Centers (ARRC). DuPont will provide marketing support to the DuPont ARRCs.

The DuPont ARRC agrees to be responsible to collect used refrigerants and follow DOT guidelines (DOT 49CFR, part 177) for handling and transporting used refrigerants. In addition, the DuPont ARRC must follow DuPont Cylinder Guidelines, Filling and Shipping Procedures (H-76332-2).

Terms and Conditions
The DuPont Authorized Refrigerant Reclaim Center has the option to return used refrigerants to DuPont for (1) BuyBack credit as listed on current BuyBack Schedule or (2) Bank for R-22 only. All charges related to the reclaim program are Net 30 day terms and the standard terms discount does not apply including: bank service fees, recovery cylinder deposits, cylinder replacement costs, cylinder swap fees, disposal and freight fees when applicable. BuyBack and Bank are based on net refrigerant yield after reclamation and packaging.

Follow proper return procedures as outlined on page 3 of the DuPont Cylinder Guidelines, Filling and Shipping Procedures (H-76332-2).

Process to Return Used Refrigerant
1. Complete the Bill-of-Lading at www.refrigerants.dupont.com/manage22 or call 877-662-4322
2. TONA will provide you Return Authorization Number, assign an approved carrier, and coordinate carrier pickup.
3. DuPont will send express mail to you.
   - Return instructions
   - Completed used refrigerant id tags and shipping labels for each cylinder
   - Used refrigerant MSDS
   - 3 copies of completed BOL (call in requests only)

Freight Requirements
DuPont will pay the freight for used refrigerant returns that meet the following criteria; otherwise, freight will be charged back to forwarder.
1. minimum 800lbs gross refrigerant weight (excluding tare weight)
2. DuPont assigned and coordinated carrier is used

DuPont shall not be liable for or responsible to forwarder for any claims, damages, lawsuits, judgments, or liabilities caused by or resulting from the fault or negligence of the forwarder.

Filled containers with used refrigerant must be palletized, blocked, braced, and/or banded together securely and shrink-wrapped prior to shipping to reduce the opportunity for cylinders to come loose while shipping and returned via DuPont designated carrier.

DuPont retains the right to accept or reject any shipments that do not meet DuPont requirements including condition or method of palletized/stacked cylinders and proper pressure rated cylinders are filled as guideline by DOT. The shipment must be properly labeled per DuPont instructions and must be accompanied by fully executed and completed DuPont BOL.
Recovery Containers and Return Materials
Recovery cylinders are available to distributors for deposit or purchase who send used refrigerant to DuPont and are active in the Refrigerant Management Program. A handling fee will be charged in addition to the cylinder deposit for all other distributors who utilize DuPont recovery cylinders. Empty recovery cylinders returned that are shipped alone without used refrigerant will be subject to a cleaning fee. Empty is defined as no liquid refrigerant in the cylinder.

See the Recovery Container Schedule (K-20168) for details.

Raggle sticks and pallets are available and must be shipped with product orders. Raggle sticks and pallets shipped alone will be forwarded freight collect. Contact your DuPont Customer Service Representative (CSR) for details.

Used refrigerant return materials are available from DuPont. To order, go to www.refrigerants.dupont.com/manage22 to download an order form or call 800-284-6408 Ext 3235 to order (use listed item # when placing order).

- H-24107-C Used refrigerant i.d. hang tags (25/pkg)
- H-24107-3 Branch 3-part Used refrigerant i.d. hang tags (25/pkg)
- H-52108-2 Used refrigerant adhesive shoulder labels (25/pkg)
- H-66070-1 Used refrigerant half-ton hang tags (ea)
- H-43891 Empty cylinder return tags (25/pkg)
- K-15731 *Non-flammable Gas Labels (4”x 4”) - only required when symbol is not on the shipping label

*DuPont shipping tags and labels contain the non-flammable gas symbol.

Reclamation Process and Shipment Summary Report
For R-22 only: All size recovery cylinders will be weighed and analyzed using Neutronics and/or in conjunction with Gas Chromatography (GC) testing.

For all other used refrigerants: Recovery cylinders will be tested using GC testing.

A summary report with details of the purity analysis will be e-mailed to specified contact at forwarder within 10 days of date shipment received. Forwarder is required to respond (Agree or Disagree) within three days of the report date or shipment report will process as issued:
- Agree - report will process as issued
- Disagree - investigation will follow prior to processing

Disposal Allowance and Fees
For R-22 only: An annual allowance is given for R-22 that is mixed or falls below 97% purity. Refrigerant returns will be monitored and reconciled on a quarterly basis. For returns greater than the annual allowance, a disposal fee will be charged back to forwarder. See current BuyBack Schedule.

DuPont reserves the right to refuse additional shipments of used refrigerant at any time.

For more information on DuPont™ ISCEON®, or other DuPont Refrigerants, please contact your local representative:

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Chestnut Run Plaza 702
Wilmington, DE 19880
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