




DuPont Refrigerants

BRAND ASSURANCE PROGRAM



The miracles of science™



Counterfeit and illegally imported refrigerants pose a global threat. These products can be substitutes that are unsafe for use, and pose quality issues for your business and your customers. Equipment failure costing thousands of dollars, food spoilage in a supermarket or a business closure due to temperature extremes are a few of the possible outcomes resulting from counterfeit or illegally imported refrigerant usage.

Unlike genuine registered products that are tested for their impact on health and the environment, counterfeits and illegally imported refrigerants can contain unknown or toxic ingredients. These can be harmful to end users and have the potential for negative impact to the environment.

DuPont Refrigerants has established a critical global initiative, the DuPont Brand Assurance Program, to curb the sale of counterfeit DuPont refrigerants and to discourage illegal imports.

We take brand protection seriously and will use customs and law enforcement globally to protect our brands, and we are pursuing legal action in regions where we discover counterfeit products or illegal imports.

Buy from an authorized DuPont distributor to ensure you're purchasing genuine DuPont refrigerant. It is important that our partners in the value chain (including our distributors and end use customers) recognize key characteristics in authentic DuPont Refrigerants packaging.

If you notice anything out of the ordinary with your DuPont Refrigerants product packaging, it's important that you notify DuPont immediately.



Counterfeit and illegal import of refrigerants: The Facts

DuPont Refrigerants is leading the industry in combating counterfeit products and illegal imports, as a way to protect our business and yours. Millions of dollars are lost as a result of counterfeit product each year, and the problem is growing. In addition to revenue loss, counterfeit products can lead to safety issues, as product performance may differ as a result of product misrepresentation.

We are pursuing legal action in regions where we discover counterfeit products or illegal imports. We take brand protection seriously and will use customs and law enforcement globally to protect our brands.

Brand protection is a shared responsibility that benefits each part of the value chain.

**Together we can combat counterfeit products.
Buy with confidence. Buy DuPont Brand.**



For Where to Buy information in the Middle East, please go to our website:

refrigerants.dupont.com

or contact these Authorized DuPont distributors:

Saudi Arabia

Sargas Co.

Khobar Highway

1st Industrial City

31411 Dammam

Kingdom of Saudi Arabia

Tel.: +966(3) 847 3000

Fax: +966(3) 847 1968

Contact: Hadi Kassab Bashi

hk.sargas@er.ahg.com.sa

UAE

Naser Al Sayer & co. L.L.C

P.O. Box: 1825

Dubai – UAE

Phone: 00 971 4 2222471/2284214

Fax: 00 971 4 2275803

Contact Person: Mr. Reji George

Nascomt@emirates.net.ae

Dhanya Group of Companies

P.O. Box: 22209, Sharjah,

United Arab Emirates

Phone: 00 971 6 5323474, 5335755

Fax: 00 971 6 5323274, 5333479

Contact Person: Mr. John Mathai

dhanyaref@dhanyagroup.com

UTS Carrier

UTS Carrier LLC

P.O. Box 3977

Abu-Dhabi

United Arab Emirates

Ph: 00 971 2 672 42 43

Fx: 00 971 2 672 54 61

Contact: Mr. Sajan Vahab

Sajan.Vahab@carrier.ae

Harp Middle East - for DuPont™

ISCEON® refrigerants only

Contact: Paul Branson

prb@emirates.net.ae



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