

News from CPSC

U.S. Consumer Product Safety Commission

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Firm's Recall Hotline: (888) 241-2780
CPSC Recall Hotline: (800) 638-2772
CPSC Media Contact: (301) 504-7908

Heavy Duty Acidic Cleaner Recalled by DuPont Due to Leaking Cap; Poses Risk of Severe Skin Irritation

WASHINGTON, D.C. – The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of product: Heavy Duty Acidic Cleaner Bottles

Units: About 20,000

Manufacturer: DuPont, of Wilmington, Del.

Hazard: Pressure can build up in a full or nearly full bottle of the acidic cleaner when it is stored in elevated temperatures over an extended period of time, which can result in the cleaner leaking from underneath the cap. If the product comes into contact with skin, it can cause severe skin irritation.

Incidents/Injuries: Lowe's has received two reports of leaking bottles at two different Lowe's stores. One consumer reported temporary skin irritation. Another consumer reported skin peeling.

Description: Heavy Duty Acidic Cleaner is used to clean ceramic and porcelain tile and grout. It was sold in silver-colored one quart plastic bottles. "DuPont" and "Heavy Duty Acidic Cleaner" are printed on the front of the bottle. UPC code 6-69009-71003-9 is printed on the back label.

Sold at: Lowe's stores from March 2008 through October 2008 for about \$7.

Manufactured in: United States

Remedy: Consumers should immediately stop using the recalled Heavy Duty Acidic Cleaner bottles if there are signs of leakage. Even if there are no signs of leakage, consumers should use gloves when handling the recalled bottles and contact DuPont to receive a free replacement bottle cap. Consumers should not return the product to Lowe's.

Consumer Contact: For additional information, contact DuPont toll-free at (888) 241-2780 between 8 a.m. and 8 p.m. ET Monday through Friday, or visit the firm's Web site at www.stonecare.dupont.com.



The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from more than 15,000 types of consumer products under the agency's jurisdiction. Deaths, injuries and property damage from consumer product incidents cost the nation more than \$800 billion annually. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270 or visit CPSC's Web site at www.cpsc.gov/talk.html. Consumers can obtain this release and recall information at CPSC's Web site at www.cpsc.gov.

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